

WCCS Online Student Coach will,

Review with students their degree plans and paperwork
Coach, Mentor and Assist student population with questions regarding academic advising, transfer articulations and credits, program requirements and payment options.

Provide information and guidance on registration, financial aid, admissions, school policies, e-learning courses navigation, business office practices, etc..

Communicate with prospective and/or current students will be provided via WCCS web portal, email, telephone, Skype, instant messaging/chat rooms and other Learning Management Systems (LMS).

Work with faculty and staff to identify struggling students and provide direct support. (Referrals can be made by utilizing electronic student referral form located on WCCS website)



Meet Your WCCS Online Coaches



Mrs. Jacinta Thrash-Bright
jacinta.bright@wccs.edu



Ms. Dorothy A. Moore
dorothy.moore@wccs.edu
334.505.9724

Wallace Community College - Selma

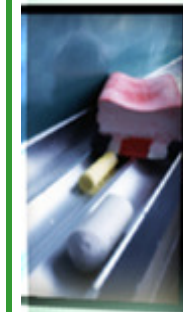
P. O. Box 3000

Earl Goodwin Parkway

Selma, AL 36702-2530

334.876.9227

WCCS Online-Student Coach Component



Mission: Our mission is to promote an integrative and unifying learning environment to support and challenge students to lead a life of significance.



Goals: To increase student engagement, academic achievement, retention and graduation and strengthen a campus culture focused on student success through offering tools and tips to college stake holders who interact with students every-day.

Introduction

What is On-line Coaching?

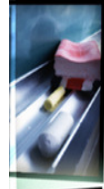
On-line Coaching is a method where you can receive one-on-one support utilizing Web 2.0 technologies to make sure you're performing at your best and getting the most out of your college experience.



Point of Entry

– Academic trouble:

- Absences
- Academic Warning or Probation
- Mid-term deficiencies



– Referrals:

- Professors
- Other departments (e.g. Counseling)



- Fellow Students

– Self-referral

- Notified of services through marketing, emails, WCCS training/workshops.

What is WCCS On-line Coaching like?

First meeting with your Coach:

Your initial meeting with your coach should include discussions about your educational and career goals; make note of a plan that will help you pursue your goals.

Communication

You will have times throughout the day and night that you can contact *your* coach via phone, email, or IM.

Subsequent Communication Efforts

- Continue regular communication with your coach.
- Keep your coach updated on your progress.
- Talk about any challenges that is hindering you in your process for success.

Purpose

- Clarify
- Connect'
- Help Organize
- Motivate
- Re-affirm

What type of students can benefit from Coaching?

Coaching is beneficial to a variety of students.

1. It provides you with a support system.
2. It reveals hidden strengths/talents,
3. It helps you aim for your goals.
4. It helps you learn more efficiently and provides lifelong habits for future reference.
5. Proactive process to support you in achieving your goals.
6. Strategies and tools to make sure you get the most from your education.
7. Support for you in your personal, educational and career growth .

