



WCCS
Online-Student Coach Component

Introduction

What is On-line Coaching?

Coaching implies that a person is whole, but may need motivation or help realizing their business or life goals. With on-line coaching, you can receive one-on-one support to make sure you're performing at your best and getting the most out of your experience in school.

Student Benefits

Students who participate in On-line Coaching at WCCS get more out of their academic experience:

- Proactive process to support you in achieving your goals
- Regular one-on-one phone conversations, emails, chat, IM communications with a personal coach without having to make a campus visit.
- Strategies and tools to make sure you get the most from your education.
- Support for you in your personal, educational and career growth .
- A one-stop place for questions that may arise



WCCS Online Coach ~Goals~

To increase student engagement, academic achievement, retention and graduation and strengthen a campus culture focused on student success through offering tools and tips to university stake holders who interact with students everyday..



Point of Entry

– Academic trouble:

- Absences
- Academic Warning or Probation
- Mid-term deficiencies
- Unsatisfactory SAP

– Referrals:

- Professors
- Other departments (e.g. Counseling)
- Fellow Students

– Self-referral

- Notified of services through marketing, emails, WCCS training/workshop series, and classroom presentations



What is WCCS On-line Coaching like?

First meeting with your Coach,

- Discuss educational and career goals
- Clarify your aspirations and make a plan for how to get there.

Subsequent communicative efforts,

- Communicate with your coach via email, instant messaging, telephone and or face-to-face contact regularly
- Discuss with coach how your school experience is evolving,
- Review your progress toward the goals you've set for yourself, and work together to address any challenges.



Communication

You will have a range of times to communicate with your Coach and can reach out as needed between meetings for advice or suggestions by phone, email, or IM.

- **Clarify:** Coaches will clarify where the student envisions being after graduation.
- **Connect:** Coaches will collaborate with students to see what needs to be accomplished weekly.
- **Help Organize:** Coaches will collaborate with students to assist in organizing the student's commitments to get the work completed.
- **Motivate:** Coaches will help motivate the student to overcome barriers associated with completing degree plans.
- **Re-affirm:** Coaches will need to re-affirm the values of WWCS which in return will lead to a successful long term goal.



What types of students can benefit from WCCS On-line Coaching and what are the benefits?

Coaching can benefit all types of students.

1. It provides you with a support system.
2. It reveals hidden strengths and talents.
3. It helps you hone down your exact aims and outlines how to achieve them.
4. It helps you learn more effectively and efficiently.
5. It helps you establish productive and functional lifelong habits.





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